



## Service Network

### Worldwide service partner

We provide a worldwide service partner network. Authorization of a service station is subject to a contract between Hatecke Service and the service station. Please note that service stations which are not listed on our website are not authorized/trained by Hatecke Service.

If you would like to submit an enquiry about the service and maintenance of HATECKE products, you can select the most suitable service partner and contact them directly via our website.

## Authorization of new service partners

### How to become part of our network

**Currently, we do not intend to expand our network.** Therefore, we offer training courses only to existing service partners.

However service providers can send their application to [admin\[at\]hatecke.de](mailto:admin[at]hatecke.de) and we will consider them as soon as we need a partner in an additional region.

Our aim is to offer complete service packages to our customers and to maintain a high level of quality and safety. Therefore, potential service providers shall be trained and authorized by several manufacturers of lifesaving equipment.

Especially the following criteria need to be fulfilled by our partners:

- » Experiences in servicing and repair of lifeboat and davits
- » Experiences in GRP repair works
- » Documented quality management system

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