



## Hatecke's Internet Service Portal

With this Internet portal we would like to support:

- » **Ship owners and their agents**
  - » Search for authorized service stations
  - » Find the nearest service location and save travel costs
  - » Submit enquiries and place orders for equipment servicing
  
- » **Authorized service stations** (via a special log-in)
  - » Identify all equipment in our database
  - » Download the latest service reports for Hatecke and Global Davit products
  - » Resend service reports
  - » Download certificates referring to the serviced equipment
  - » Browse your service history
  - » Buy spare parts online
  
- » **Class representatives/authorities**
  - » Learn about our service procedures which comply with ISO 9001:2000
  - » Get information about our authorized service partners

And, of course we would like to inform you about our company.

We want your feedback and suggestions on how to improve our website and services, we would really appreciate if you tell us about your ideas and improvements.

### Contact